POLICING AND AI: OPPORTUNITIES AND THREATS

AI: BEYOND BUREAUCRACY CONFERENCE: 6TH FEBRUARY 2025

GILES HERDALE

WHAT ARE WE COVERING?

How can AI support policing?

- Productivity
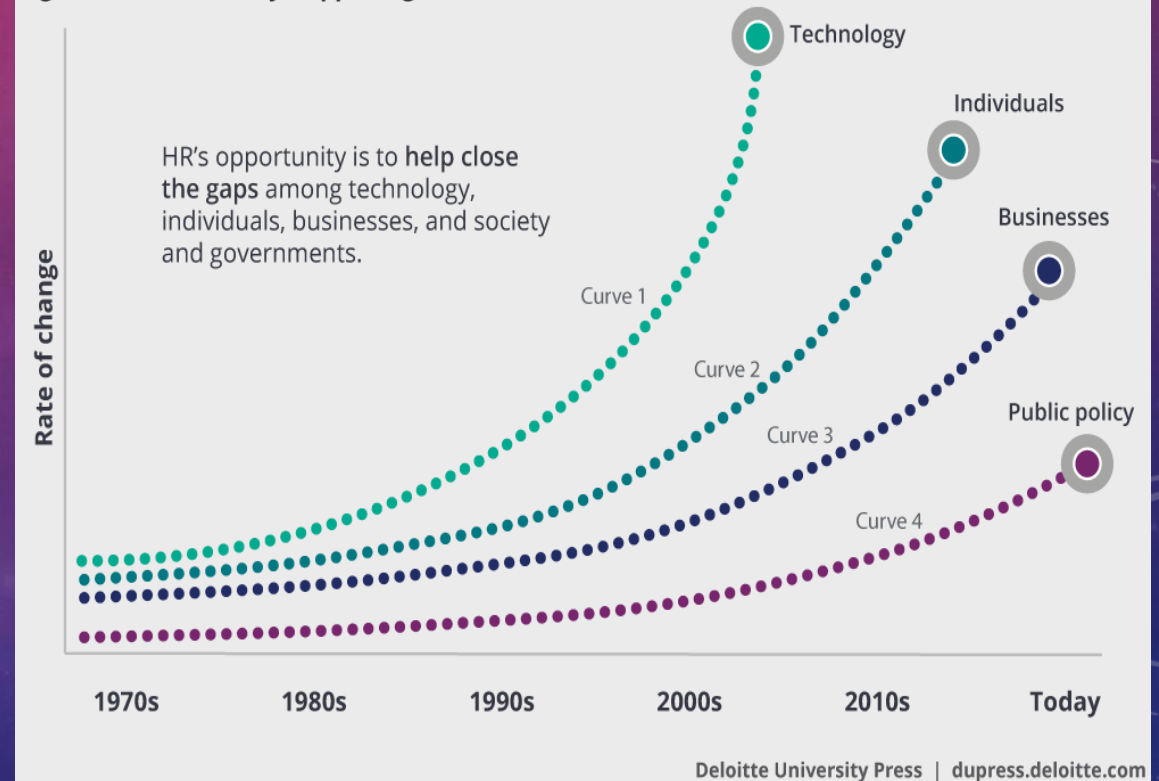
- Analysis and insight

- Transparency

What are the challenges?

- Data

- AI and crime

- Trust

CONTEXT – POLICING IN 2025

- Protecting the Public

- Rapidly changing context

- Disruption – unprecedented scrutiny

- Pressures

  - Resources

  - Performance

  - Trust and confidence

  - Workforce

Figure 2. What is *really* happening

HR's opportunity is to **help close the gaps** among technology, individuals, businesses, and society and governments.

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PRODUCTIVITY

- Policing productivity review
  - Auto redaction – text/image/video
  - Robotic process automation – CCTV portal
  - Auto transcription – report drafting
  - Public contact – 101 channels

ANALYSIS & INSIGHT

- Changing nature of crime

- Volumes of data

- Multi-agency partnership data

- Increased complexity of investigation

- VAWG – identifying high harm perpetrators

TRANSPARENCY

- Police decision making

- Public engagement and feedback

- Scrutiny – pervasive "sousveillance"

- Oversight gaps

- Performance

THE DATA CHALLENGE

- Historic silos – within and between forces

- Data quality

- Decision making

- Skills

- Scaling of innovation pilots

CRIMINAL USE OF AI

- Deepfakes – CSAM
- Fraud
- VAWG - intimate image abuse
- Misinformation
- Trust in digital evidence

TRUST

- Innovation = Failure – risk appetite?
- Working in the open?
- Low trust landscape
- Misinformation

THE WAY FORWARD?

- Adopt a "Scan > Pilot > Scale" approach
- Police Reform White Paper – national centre for policing
- Implement responsible AI checklist
- Digital strategy
- Data skills

THANK YOU !

GPH@HERDALE.UK